



Grazing Table Services Terms and Conditions:

BOOKINGS and PAYMENTS:

1. Bookings can be made online by selecting your preferred Grazing Table option (Please see www.grazedph.com/grazetables). You may also place your booking via phone or email if your preferred option is not listed on our website.
2. Bookings must be made at least 4 weeks in advance.
3. Payment is only accepted via bank transfer; a 50% deposit is required to secure the date. We allow 48 hours to settle payment.
4. The remaining balance is payable no later than 15 days prior to event date.
5. Changes to booking can be done at any stage up to 15 days prior to event date. This may include: (Change in date and time; Additional orders - will be subject to availability)
6. For events outside of Metro Manila, an out of town fee will be charged accordingly.
7. Surcharge of Php 5,000 for Re-booking / Change of event date if done seven (7) days prior to the original event date.
8. Hiring of theme-appropriate props outside of what we have in stock can be included and added to your quote upon request and subject to availability.
9. Package price may be reduced if Client would be able to provide a suitable table.
10. Grazed PH will not be liable for failures or delays in performing its obligations here under arising from any cause beyond its reasonable control, including without limitation, acts of God, acts of civil or military authority, fires, strikes, lockouts or labor disputes, epidemics, governmental restrictions, wars, terrorist acts, riots, earthquakes, storms, typhoons, floods and breakdowns in electronic and computer information and communications systems .

CANCELLATION POLICY

1. For a cancellation notified 3 days prior to event date, no payments will be refunded due to provisions already ordered and prepared.
2. For a cancellation notified 7 days prior to event date, we will refund what is left from what was spent from Client's payment. Please be advised that we also have items that we order in advance, and at this stage, we have started preparing for your event.

www.grazedph.com

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FOOD SAFETY AND CLIENT RESPONSIBILITIES

1. It is the Client's responsibility to inform us well in advance of any dietary requirements. While we make every effort to accommodate such requirements, this may not always be possible. Pricing may also vary.
2. To advise of food allergies - while we will support all guests in making the right food choices for their health, via proper food handling, correct menu signage if requested, food allergy is the responsibility of the individual and we will not be held responsible for an individual's incorrect food choice.
3. A suitable area within the venue must be provided. Grazed PH recommends that grazing tables must be setup indoors in an air-conditioned space, away from direct sunlight. Due to the climate in the Philippines and for food safety reasons, Grazed PH advise against setting up a grazing table outdoors. If Client insists on an outdoor set up, Grazed PH shall not be held liable for any circumstances, costs, liabilities or claims arising out of a failure to adhere to the table requirements.
4. The Client has the option to keep remaining food after the initial service is over. The client is responsible for providing own food storage containers (may be requested for an additional charge). Grazed PH is no longer responsible for leftovers after the initial 3-hour service nor any consequences due to its later consumption.
5. Grazed PH is not liable for any food provided by the Client that may be hazardous for human consumption. Should the Client wish to have the said food included, a separate table will be provided and must be requested in advance. Additional charges will apply for table set up and arrangement.
6. Any losses, breakages, gate entrance fee, parking fee & supplier's bond at the venue, it will be charged to the Client.
7. All non-food support items brought in by Grazed PH, such as boards, floral arrangements, Décor, Styling Materials, plates, glass, utensils, etc, remains the property of Grazed PH. Client does not have the right to claim such items.
8. Only the Client and its Authorized representative will be allowed to discuss the details of the event.
9. Provide a minimum of 2 -3 hours set-up time, depending on table size and requirement of your grazing table.
10. When catering in an outdoor public area that is subject to submission of permits (including indoor events such as in malls or any venue that may require one), it is the responsibility of the client to organize necessary permits and to provide us with a copy.

Terms are subject to change without notice.

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